



## THE UNIVERSITY OF HONG KONG

### Department of Industrial and Manufacturing Systems Engineering

#### MSc (IELM) List of course offered 2019-2020

*(The below list is NOT finalized.)*

##### **IELM6004. Operational research techniques**

Fundamental of project management; PMBOK's project management framework; Project initiating, planning, executing, monitoring and controlling, and closing; Project integration management; Project scope management; CPM/PERT techniques for project time management, resource allocation and cost management; Earned value analysis for project tracking; Application of techniques such as EMV, decision tree analysis, and Monte Carlo simulation in project risk management, human resource management, communication, procurement and quality management for industrial projects; Project change control and management; Project team-building; Case studies in logistics and manufacturing industries.

##### **IELM6030. Ergonomics**

Ergonomics and systems design. Physical ergonomics, anthropometry, biomechanics. Human information processing, person-machine interface design, displays and controls. The visual environment and visual performance. Thermal environment and effects on performance, indices of comfort. Noise; noise measurement, effects of noise, control of noise. Vibration and acceleration; human tolerance.

##### **IELM6034. Operational research techniques**

The philosophy and methodology of Operational Research: problem analysis, model building, and implementation of solutions. Mathematical programming and its applications in logistics and supplies: vehicle scheduling, transportation and transshipments problems. Replacement models for capital equipment and preventive replacement for components of low capital value. Risk analysis for capital expenditure proposals. Queuing theory and event simulation with applications in serial and parallel supply chains.

##### **IELM6042. Quality management \***

The principals of Total Quality Management and BS 7850. Basic tools of quality management, the Japanese approaches to quality management, 5S and Kaizen. Deming's approach to quality management. International quality assurance management system -- the ISO 9000 series, quality documentation, quality audit. Zero defects and Six Sigma. The American Malcolm Baldrige quality award. Quality Function Deployment. The Taguchi Methods.

##### **IELM6044. Supply chain management \***

Supply chain characterisation; operation objectives; distribution channels; channel design considerations; logistics network design. Inventory management; risk pooling; distribution strategies. Strategic alliances; international issues in supply chain management; coordinating product and supply chain design; customer value. Information technology; decision support systems; the value of information in supply chains. Case studies and contemporary topics on supply chain management; the beer game.

**IELM6046. Supply management \***

Purchasing in the supply chain, strategic purchasing, implementation and evaluation of strategy; purchasing organisation in a corporation, impact of e-procurement; out-sourcing, supplier selection, partnership with suppliers; pricing agreement, price analysis; global sourcing.

**IELM6048. Terminal and warehousing operations \***

Materials handling systems, automated storage and distribution systems, hardware and software, routing. Case studies from cargo terminals. Warehouse management systems, missions, functions, receiving and shipping operations planning, dock design, storage space, layout and location planning, order picking. Cost and performance analysis in logistics and warehouse management. Material handling principles, system design, selection of handling equipment, unit load design. Automation of warehouse and material handling systems, costing and audits. Applications of modelling and simulation for warehouse design and optimisation. Logistics security, logistics park and third party logistics service providers.

**IELM6051. Fundamentals of law for logistics**

The course focuses on five areas of law essential to industrial and logistics managers: contracts, agency, shipping law, negligence and dispute resolution; overview of sources of law and legal structure of businesses; elements of a binding contract; duties of an agent, including common carriers, employees and professionals; claims arising in international shipment of goods, arbitration, mediation or litigation and venue for dispute resolution.

**IELM7012. Physical internet**

Logistics network history and topology, organisation and performance, logistics networks sustainability, asset utilization. Interconnection principles; Digital Internet, Physical Internet, Internet of Things. Physical Internet components: containerisation diversity, modularity, handling and sorting. Logistics information capture, publication, EPCglobal standards. Flow routing and assets management in open-loop supply networks. Collaborative logistics business models, small scale cooperative game with transferable utility, Shapley value and core solution, big scale collaboration models, mechanism design, combinatorial optimisation. Case studies, web search, serious game.

**IELM7013. Digital enterprises and e-commerce**

Overview and development of e-business; e-business technologies and solutions: appraisal and selection, implementation and adoption; Enterprise information and knowledge portals, virtual enterprises; Roles of e-business in enterprise development and integration; corporate social accountability and responsibility standards; digital technologies for product design and development; cryptographic algorithms for corporate data and IP protection; mobile technology and electronic payment, smart cards, RFID and NFC.  
(Students who have passed “IELM6047 Digital enterprises” are not allowed to take this module.)

**IELM7014. Organisation management and strategy**

The role of the manager, teams and task design, team based systems, team leadership, measuring the performance of teams. Theories of motivation. Theories of organisation design, socio-technical theory, contingency and clans theory. Behavioural control and change issues, organisation dynamics. Understanding organisational structures. Mintzberg typologies and configurations. The Global Business: Strategic decisions in the global business, global culture, leadership, vision, ethics and corporate social responsibility. The design of organisations. The systems view of organisations. Specify appropriate organisation structures to match market needs. Cultural implications for global organisations. The fundamentals of strategic management.  
(Students who have passed “IELM6027 Organisation theory and behavioural science” are not allowed to take this module.)

**IELM7016. Engineering economics and finance**

Engineering economics fundamentals: cost concepts, money-time relationships, comparing alternatives, depreciation and income taxes, cost estimation, price changes and exchange rates, replacement analysis, effects of uncertainties; financial statements, ratio analysis, financial performance, financial planning and growth; capital budgeting: investment criteria, project analysis and evaluation, project cash flow; cost of capital, long-term financial policy, financial leverage and capital structure policy.

**IELM7017. Operational risk management**

Basics of risk management, risk and return, lifecycle of risk management, operational risk management (ORM) components; risk management framework: standards, management environment, management processes; operational risk assessment: assessment, identification, scale of assessment; risk reporting: risk indicators, risk map. Risk management strategies: risk avoidance, mitigation, transfer and acceptance; applications: supply chain management, product development, environment, health and safety risks; crisis management.

(Students who have passed “IELM6052 Operational risk management practices” are not allowed to take this course.)

**IELM7018. Financial engineering**

Basics of financial markets; cash flow analysis; capital asset pricing model (CAPM); portfolio optimisation; arbitrage and fundamental theorem of asset pricing; types of derivatives including forward, futures and options for various underlying assets; returns, value-at-risk (VaR), utility functions; pricing and hedging of derivative securities; numerical studies.

**IELM7045. Dissertation (24 credits)**

\* Approved for reimbursement from the Continuing Education Fund (CEF).

June 20, 2019